

FEES AND TARIFF RULES SECTION
Available from 14.03.2022

I. ADDITIONAL SERVICE CHARGES

1. HOLD LUGGAGE

Name of the additional service	Online / Call Center / Own points of sale fee	Airport fee - during check-in formalities	Additional details
Hold luggage of 32 kg	Starting from 30 EUR	Starting from 65 EUR / 60 GBP / 325 RON	Fee / flight segment / piece, depending on the route; the fee may be different if the luggage is purchased during or after the initial booking process
Hold luggage of 23 kg	Starting from 25 EUR	Starting from 65 EUR / 60 GBP / 325 RON	Fee / flight segment / piece, depending on the route; the fee may be different if the luggage is purchased during or after the initial booking process
Hold luggage of 10 kg	Starting from 20 EUR	Starting from 40 EUR / 35 GBP / 200 RON	Fee / flight segment / piece, depending on the route; the fee may be different if the luggage is purchased during or after the initial booking process
INFANT hold luggage	The hold luggage of 23 kg is included in the fare of the ticket. If a stroller, consisting of one or more pieces, is brought for the infant, it will be considered as hold luggage and any other luggage will be charged in accordance with the Travel Conditions.		
Excess luggage	-	30 EUR	Fee applied at the Airport if the hold luggage exceeds the maximum weight or size limit related to the type of hold

			luggage purchased. The fee shall apply for each exceeding of the weight limits*
Hold luggage paid at the Airport, during check-in formalities for flights to/from Bucharest - Tel Aviv, Bucharest – Oslo, Bucharest – Lisbon and Bucharest – Palma de Mallorca	-	85 EUR / 425 RON	Fee / flight segment / passenger / piece
Hold luggage paid at the boarding gate (emergency processing fee)	-	Starting from 75 EUR / 70 GBP / 375 RON	Fee / flight segment / passenger / piece
Hold luggage paid at the boarding gate (emergency processing fee) for flights to/from Bucharest - Tel Aviv, Bucharest – Oslo, Bucharest – Lisbon and Bucharest – Palma de Mallorca	-	95 EUR / 475 RON	Fee / flight segment / passenger / piece
Bike	50 EUR / 45 GBP / 250 RON	50 EUR / 45 GBP / 250 RON	Fee / flight segment / passenger / piece

Sports equipment	50 EUR / 45 GBP / 250 RON	50 EUR / 45 GBP / 250 RON	Fee / flight segment / passenger / piece
Weapon	60 EUR / 55 GBP / 300 RON	60 EUR / 55 GBP / 300 RON	Fee / flight segment / passenger / piece
Luggage with declared value	50 EUR	50 EUR	Fee / flight segment / passenger / piece

*For example, if a passenger that purchased a 10 kg hold luggage, shows up at the airport with a 30 kg hold luggage, the passenger shall pay an excess luggage fee of 60 EUR (30 EUR for exceeding the first 10 kg weight limit and 30 EUR for exceeding the second 23 kg weight limit).

2. **PETS**

Name of the additional service	Online / Call Center / Own points of sale fee	Airport fee	Additional details
Pet in Hold on domestic routes (Romania)	75-100 EUR	1300 EUR	Fee / flight segment / animal
Pet in Hold on international routes	<u>Starting from 1020</u> EUR	<u>Starting from 1350</u> EUR	Fee / flight segment / animal, <u>depending on the route</u>
Overweight - Pet in Hold	-	60 EUR / 60 GBP / 300 RON	Fee / flight segment / animal, paid only at the Airport on the day of the flight

Commented [RD1]: It is my understanding that these changes are applicable from 03.03.2022

Fixed fees in RO and variable fees (aka starting from...) on international routes, depending on the route.

Please check and confirm the values!

Pet in Cabin on domestic routes (Romania)	35-50 EUR / 175 RON	750 EUR	Fee / flight segment / animal
Pet in Cabin on international routes	Starting from 580 EUR / 250 RON	Starting from 75-100 EUR	Fee / flight segment / animal, <u>depending on the route</u>

3. PREFERENTIAL SEATS

Name of the additional service	Online / Call Center / Own points of sale fee	Airport fee	Additional details
Seat	Starting from 7 EUR	Starting from 9 EUR	Fee / flight segment / passenger; the fee will be displayed at the time of seat reservation depending on destination and aircraft seating and may be different if the seat is purchased during or after the initial reservation process

4. UNACCOMPANIED MINOR

Name of the additional service	Online / Call Center / Own points of sale fee	Airport fee	Additional details
Unaccompanied minor 6 - 14 years	60 EUR	60 EUR	Fee / flight segment / passenger; limited seats
Unaccompanied minor of Romanian	60 EUR	60 EUR	Fee / flight segment / passenger; limited seats

nationality 14 - 18 years old			
Unaccompanied minors on domestic routes (Romania) 6 - 12 years old	20 EUR	20 EUR	Fee / flight segment / passenger; limited seats

* The unaccompanied minor fee shall be paid if passengers of other nationalities than Romanian, aged between 14 and 18 years, request assistance at the airport.

** Unaccompanied minors aged between 12 and 18 years travelling on domestic flights within Romania shall not pay the Unaccompanied Minor fee unless they request assistance at the airport.

5. INFANT

Name of the additional service	Online / Call Center / Own points of sale fee	Airport fee	Additional details
Infant – international routes	30 EUR / 30 GBP / 150 RON	30 EUR / 30 GBP / 150 RON	Fee / flight segment / passenger; limited seats
Infant – domestic routes (Romania)	20 EUR / 20 GBP / 100 RON	20 EUR / 20 GBP / 100 RON	Fee / flight segment / passenger; limited seats
Infant – domestic routes (Italy)	20 EUR / 20 GBP / 100 RON	20 EUR / 20 GBP / 100 RON	Fee / flight segment / passenger; limited seats
Infant – international routes (departure from Spain)	45 EUR / 40 GBP / 225 RON	45 EUR / 40 GBP / 225 RON	Fee / flight segment / passenger; limited seats
Infant - international routes (departure from Glasgow)	55 EUR / 50 GBP / 275 RON	55 EUR / 50 GBP / 275 RON	Fee / flight segment / passenger; limited seats

6. PROTOCOL / LOUNGE

Name of the additional service	Online / Call Center / Own points of sale fee	Airport fee	Additional details
Business Lounge Access	20 EUR	-	The Service must be purchased at least 48 hours before the flight. Service available only at Bucharest - Henri Coanda International Airport (OTP)
Protocol Access	100 EUR	-	The Service must be purchased at least 48 hours before the flight. Service available only at Bucharest - Henri Coanda International Airport (OTP)

7. BLUE BISTRO SERVICES

Name of the additional service	Online / Call Center / Own points of sale fee	Additional details
Chicken breast and cheese pancakes	7.99 EUR / menu	The service is available only for certain flights, please check the availability here. The service must be purchased at least 24 hours before the flight.
Cold plate	7.99 EUR / menu	
Lasagna	9.99 EUR / menu	
Vegetable and ham omelette	9.99 EUR / menu	

Grilled chicken with tomato sauce, baked potatoes and broccoli	9.99 EUR / menu
Meatballs in red sauce, mashed potatoes and green beans	9.99 EUR / menu
Vegetarian spaghetti	9.99 EUR / menu
Asian style chicken with rice	9.99EUR / menu

8. FEES CHANGES

Fees changes	Online / Call Center / Own points of sale fee	Additional details
Date change on international flights	40 EUR + fare class difference	Fee / flight segment / passenger. The change can be made up to 4 hours before the departure time of the original flight.
Name change on international flights	40 EUR	Fee / flight segment / passenger. The change can be made up to 4 hours before the departure time of the original flight.
Route change on international flights	40 EUR + the new fare, including the additional services requested	Fee / flight segment / passenger. The change can be made up to 4 hours before the departure time of the original flight.

Date change on domestic flights (Romania)	25 EUR + fare class difference	Fee / flight segment / passenger. The change can be made up to 4 hours before the departure time of the original flight.
Name change on domestic flights (Romania)	25 EUR	Fee / flight segment / passenger. The change can be made up to 4 hours before the departure time of the original flight.
Route change on domestic flights (Romania)	25 EUR + the new fare, including the additional services requested	Fee / flight segment / passenger. The change can be made up to 4 hours before the departure time of the original flight.

9. ADDITIONAL SERVICE CHARGES

Additional service name	Online / Call Center / Own points of sale fee	Airport fee	Additional details
Reimbursement fee	10 EUR	-	Fee / passenger / flight segment. Applied to refunds approved by the Company
Airport tax refund fee	35 EUR		Fee / passenger / flight segment
Ticketing office fee Rome Airport (FCO)	-	5 EUR	Fee / passenger / ticket issued or fee / passenger / flight segment for any additional services (e.g. hold luggage, extra legroom, etc.)

Ticketing office fee Bucharest Airport (OTP)	-	5 EUR	Fee / passenger / ticket issued or fee / passenger / flight segment for any additional services (e.g. hold luggage, extra legroom, etc.)
Ticketing office fee Iasi Airport (IAS)	-	5 EUR	Fee / passenger / ticket issued or fee / passenger / flight segment for any additional services (e.g. hold luggage, extra legroom, etc.)
Ticketing office fee Cluj-Napoca Airport (CLJ)	-	5 EUR	Fee / passenger / ticket issued or fee / passenger / flight segment for any additional services (e.g. hold luggage, extra legroom, etc.)
Ticketing office fee Bacau Airport (BCM)	-	5 EUR	Fee / passenger / ticket issued or fee / passenger / flight segment for any additional services (e.g. hold luggage, extra legroom, etc.)
Ticketing office fee Catania Airport (CTA)	-	8 EUR	Fee / passenger / ticket issued or fee / passenger / flight segment for any additional services (e.g. hold luggage, extra legroom, etc.)
Ticketing office fee Copenhagen Airport (CPH)	-	275 DKK	Fee / passenger / ticket issued or fee / passenger / flight segment for any additional services (e.g. hold luggage, extra legroom, etc.)
Ticketing office fee Napoli Airport (NAP)	-	5 EUR	Fee / passenger / ticket issued or fee / passenger / flight segment for any additional services (e.g. hold luggage, extra legroom, etc.)
Ticketing office fee Lisbon Airport (LIS)	-	25 EUR	Fee / passenger / ticket issued or fee / passenger / flight segment for any

			additional services (e.g. hold luggage, extra legroom, etc.)
Ticketing office fee Torino Airport (TRN)	-	20 EUR / 10 EUR	Fee / passenger / ticket issued or fee / passenger / flight segment for any additional services (e.g. hold luggage, extra legroom, etc.)
Ticketing office fee Timisoara Airport (TSR)	-	15 EUR / 70 RON	Fee / passenger / ticket issued or fee / passenger / flight segment for any additional services (e.g. hold luggage, extra legroom, etc.)
Ticketing office fee Sevilla Airport (SVQ)	-	12 EUR / 55 RON	Fee / passenger / ticket issued or fee / passenger / flight segment for any additional services (e.g. hold luggage, extra legroom, etc.)
Ticketing office fee Sibiu Airport (SBZ)	-	15 EUR / 70 RON	Fee / passenger / ticket issued or fee / passenger / flight segment for any additional services (e.g. hold luggage, extra legroom, etc.)
Ticketing office fee Stockholm Airport (ARN)	-	30 EUR / 275 SEK	Fee / passenger / ticket issued or fee / passenger / flight segment for any additional services (e.g. hold luggage, extra legroom, etc.)
Ticketing office fee Tel Aviv Airport (TLV)	-	35 EUR / 40 USD	Fee / passenger / ticket issued or fee / passenger / flight segment for any additional services (e.g. hold luggage, extra legroom, etc.)
Ticketing office fee Trapani Airport (TPS)	-	10 EUR	Fee / passenger / ticket issued or fee / passenger / flight segment for any additional services (e.g. hold luggage, extra legroom, etc.)

10. ADDITIONAL SERVICES FEES

Additional service name	Online / Call Center / Own points of sale fee	Airport fee	Additional details
Fare Lock Service	3 EUR	-	Fee / passenger / flight segment
Flex Service	Starting from 7.5 EUR	-	Fee / passenger / flight segment or connecting flight; the fee may be different if the service is purchased during or after the initial booking process
Connecting Flights Service	10 EUR	-	Fee / passenger / connecting flight
Priority Boarding Service (including a cabin luggage of maximum 10 kg and size 55cm x 40cm x 20cm)	Starting from 20 EUR	23 EUR domestic routes (Romania) / 20 EUR domestic routes (Italy) / 35 EUR international routes	Fee / passenger / flight segment; the fee may be different if the service is purchased during or after the initial booking process
Airport Check-in Service	12 EUR	30 EUR	Fee / passenger / flight segment

II. TARIFF RULES

The 3 (three) fee bundles available and the services included are the following:

BlueBASIC	BluePLUS	BlueBIZ
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<p>Cabin luggage of maximum 10 kg and size 40cm x 30cm x 20cm.</p> <p>Online check-in available 24 hours before departure, but no less than 3 hours before departure.</p>	<p>Cabin luggage of maximum 10 kg and size 40cm x 30cm x 20cm.</p> <p>Hold luggage of maximum 23 kg and size 100cm x 80cm x 30cm.</p> <p>The opportunity to select your seat on the plane, except for preferential seats (rows 1-4 and extra leg room seats).</p> <p>Online check-in available 30 days before departure, but no less than 3 hours before departure and the opportunity to check-in at the airport free of charge.</p>	<p>Cabin luggage of maximum 10 kg and size 40cm x 30cm x 20cm.</p> <p>Cabin luggage of maximum 10 kg and size 55cm x 40cm x 20cm.</p> <p>Hold luggage of maximum 32 kg and size 100cm x 80cm x 30cm.</p> <p>The opportunity to select your seat on the plane, including preferential seats (rows 1-4 and extra leg room seats), is subject to availability.</p> <p>Priority boarding.</p> <p>Online check-in available 30 days before departure, but no less than 3 hours before departure and the opportunity to check-in at the airport free of charge.</p> <p>Flex Service – the opportunity to change the date of the booked flight.</p>
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III. TAXES INCLUDED IN THE TICKET FARE

FEE NAME	FEE	Additional details
VAT domestic routes (Romania)	19%	Included in the ticket fare

VAT domestic routes (Italy)	10%	Included in the ticket fare
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More details regarding the payment process of the travel ticket can be found by accessing the [Blue Air Payment Policy](#) page.